



ITLS UPDATE

Empowering the Juniata community to efficiently use information, technologies, and services to engage in intellectual exploration, build skills, make informed decisions, and create and share knowledge.

SUMMER 2022



A NOTE FROM THE CIO:

A modern institution embraces a digital experience that is powered by technology. This means embracing digital transformation through shifts in culture, workforce, and technology as described in [Getting Ready for Digital Transformation: Change Your Culture, Workforce, and Technology](#) (Educause Review, 2019). This article was written pre-pandemic with the concepts even more relevant and important post-pandemic. Over the past several months, the team has been focused on this transformation as it relates to enabling a modern campus experience.

To support these shifts and ensure our technology priorities are tightly aligned to the mission and the institution's business needs, Juniata is in the process of redefining technology governance. This work will be led by a President-appointed Technology Council and informed by 4 reporting subcommittees focusing on ERP Optimization, Teaching & Learning Technologies, Web Presence, and Infrastructure/Security. The charge of the committees and membership is currently being determined to ensure a successful implementation this September.

Please read on for some summer updates from the team!

ENABLING THE BUSINESS

ERP OPTIMIZATION

On June 30th, CampusWorks (our consulting partner) completed a 3-month project consisting of intensive business process reviews in Finance, Enrollment, Financial Aid, Academic Scheduling, Advising, Registration/Curriculum Management, and Advancement. To date, CampusWorks has provided us with summary reports for 5 of these reviews, with the remaining 2 summaries and a comprehensive report to be expected by July 31st. The final report will identify opportunities across the PPT (people, process, technology) Framework that, when implemented, will support our digital transformation journey. The findings are being reviewed with area Vice Presidents and other key stakeholders. The top priorities will be addressed using 640 technical service hours in our engagement with CampusWorks and will be completed by May 2023.

AIS AND HR

AIS has been working with the Human Resources department to further enhance the functionality of our PeopleAdmin applicant tracking system through integrations with supporting tools and services. An integration is now in place with the Higher Education Recruitment Consortium (HERC) to automatically post all job openings to several sites and in the works is another integration with the unified global background screening solution HireRight which will replace manual processing of background checks. These integrations should help to enhance the hiring process by providing additional functionality and enhanced efficiency.

AUTOMATIC MOODLE ENROLLMENTS

There is now a direct connection between our course registration system and Moodle. Within minutes of a student registering for or dropping a course, their enrollment in Moodle will automatically update to reflect the change. NOTE: For combined sections and courses please submit a help ticket to ensure students are properly enrolled.

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WE KEEP MOVING FORWARD, OPENING NEW DOORS, AND DOING NEW THINGS, BECAUSE WE'RE CURIOUS AND CURIOSITY KEEPS LEADING US DOWN NEW PATHS.

WALT DISNEY

ONEDRIVE AND SHAREPOINT

Juniata is officially transitioning to the Microsoft Cloud for employee and departmental file storage and sharing.

OneDrive is replacing employee U: drive files. Access to legacy U: drives to be removed on 12/19/22. Summer training workshops have completed, with additional training workshops to be announced and available during the fall semester.

- All employees currently have OneDrive. Reference this [OneDrive How-To Article](#) to access and use your OneDrive now.

SharePoint will be the new home for sharing institutional files, replacing JCShares! ITLS will begin moving all folders and files to SharePoint starting on 7/22/22. Please watch for more information in the Daily Announcements, including upcoming training sessions.

- Once migrated, all your JCShares will be available [here](#), along with other M365 SharePoint sites that you may already have.

Need clarification on Juniata's file storage environment? Reference this [File Storage & Sharing at Juniata Article](#) to learn more.

This project improves the employee experience by expanding storage capacity, enhancing security, and making accessing and sharing files easier. It also reduces future expenses in our computing environment.



Microsoft 365

IT PROJECT LIST

[Click here](#) to see a centralized list of potential IT projects for FY23 and beyond has been gathered and continues to be refined. The “Investments” sheet shares projects under consideration that have the opportunity to enhance or improve the campus experience. The “Long-Term Foundational” sheet shares projects that “keep the technology lights on.” If you have a potential technology project that you would like to propose, please let us know!

A MODERN STUDENT EXPERIENCE

STATTON LEARNING COMMONS

We are very excited to have started construction on the Statton Learning Commons! We want to thank the many community members, especially the Facilities Services team, for assisting with the massive relocation effort at the end of the semester! While the library will look a little different during the construction project, many of our services will remain the same with 24/7 access to all online library resources . Physical materials like books and DVDs can be requested by using the [new HOLD system](#). Library staff will continue to be available for questions, or to schedule a time to browse the collection, via phone or email. Find us [here](#). Lastly, the Library Information Desk will soon be open on the first floor of von Liebig, in the lobby to the right of the entrance (Summer: M-F 10am-3pm).

LAB COMPUTER SOFTWARE REQUESTS

The Technology Solutions Center will be working to update the software installed on computers in campus labs. If you teach in a campus lab or have students who will need to make use of them to complete assignments, please provide us with your software needs via the [work order system](#) at by the end of July. Please include the following:

- Which computer lab?
- Software requested, including version
- If the software is not licensed by the college, please provide directions on how to acquire the software
- Installation instructions



MEET OUR TEAM

INFORMATION TECHNOLOGY AND LIBRARY SERVICES

Anne Wood - Assistant VP and Chief Information Officer

Brenda Roll - Assistant to the VP/CIO and Technology Office Coordinator

ADMINISTRATIVE INFORMATION SERVICES (AIS)

Joel Pheasant - Assistant CIO and Director of the Technology Solutions Center

Lisa Finch - Programmer Analyst

Adam Steele - Systems/Web Programmer

CAMPUS NETWORK AND SECURITY (CNS)

Joe Tyler - Director of Campus Network and Security

Matthew Giffin - Systems Administrator

Dale Somers - IT Security Analyst

THE OFFICE OF DIGITAL LEARNING

Justine Black - Director of Digital Learning

Tom McClain - Assistant Director of Instructional Technology

THE LIBRARY

Sara Kern - Student Success and Outreach Librarian

Lauren Everett - Access and Collections Coordinator

THE TECHNOLOGY SOLUTIONS CENTER (TSC)

Zachary Fultz - Solutions Center Technical Leader

Gary Feagley - Information Technology Support Specialist

T.J. Anderson - Information Technology Support Specialist

William Moschella - Information Technology Support Specialist