



ITS UPDATE

Empowering the Juniata community to efficiently use information, technologies and services to engage in intellectual exploration, build skills, make informed decisions, and create and share information.

FALL 2022

A NOTE FROM THE CIO:

Happy Fall!

Much has been afoot since our summer newsletter! In August, the Information Technology and Library Services organization was realigned. The Administrative Information Services (AIS), Campus Network & Security (CNS), and Technology Solutions Center (TSC) teams became the new Information Technology Services (ITS) organization, continuing to report to me as the CIO. As a part of a new shared services division, we report to Tracy Grajewski, VP for Administration, who also oversees Facilities & HR. The Library and Digital Learning teams remained aligned with the Academic Affairs organization and report to Lauren Bowen, Provost. The formerly merged organization established great synergies, strong partnerships, and cross-functional knowledge in support of Juniata's mission, strengthening digital learning and the integration of technology into the teaching and learning environment. I expect these well developed relationships to remain established and continue to develop as key components of Juniata's overall information technology strategy.

In addition to settling into our new structure, we are making active progress on this year's technology priorities. Three key initiatives that involve all employees are highlighted below with QR Codes to the campus announcements that share more information on each: OneDrive, Software Installation, and Cyber Security Training. Additional projects of significance are highlighted on the next page.

Hoping you are all having a great semester!
Anne Wood, AVP/CIO

**U: DRIVES TO
ONEDRIVE
BY 12/19/22**



**SOFTWARE
INSTALLATION
PROCESS CHANGE**



**CYBER SECURITY
TRAINING BY
1/15/23**



ENHANCING THE CAMPUS EXPERIENCE

ERP OPTIMIZATION

We continue to work towards an optimized ERP environment. The following FY23 projects were prioritized by SLT and are being resourced by both Juniata employees and CampusWorks consultants.

CURRENT (major) PROJECTS

- Colleague Human Resources Information System
- Presence Student Engagement System
- Slate and Colleague Integration Automation
- Instant ID Photo Submission Solution (IDCards)
- Evaluation and Identification of:
 - Curriculum Management System
 - Student Notification & Communication System (Portal)
 - Advancement & Alumni Solution

COMING UP

- New General Ledger Account Structure
- Colleague Budget Management Tool
- Enhancement of Financial Aid Systems and Processes

INFRASTRUCTURE & SECURITY

Information security continues to be at the forefront of our work, including projects to modernize infrastructure and rollout new policies.

CURRENT (major) PROJECTS

- Migration of U: Drives to OneDrive (by 12/19/22)
- Centralization of Campus Wide Software Management
- Cyber Security Training
- Enhancing Wi-Fi Coverage in Kennedy and Ellis
- Implementation of IT Automation Tools
 - User Account Auto-Provisioning
 - Computer & Software Management
- Learning Commons Infrastructure & Project Support

COMING UP

- Migration of JCSHares to SharePoint (by 8/1/23)
- Datacenter Cloud Assessment
- Campus Network Upgrade
- Wi-Fi Enhancements in Academic Buildings
- External IT Risk Assessment
- Future State Policy Development
- Campus Multi-Function Device and Print Software Upgrade

IT PROJECTS

A centralized list of IT projects available here:



The Overview details the purpose of each sheet within the project list.

If you have a potential technology project that you would like to propose, please work with your area VP and let us know!

IT ROADMAPS

The ITS organization has begun to develop roadmaps for projects that support ERP Optimization, Communication, Infrastructure & Security, and Teaching & Learning.

We are happy to share these, answer questions, and continue to refine as new ideas and initiatives come forward!



Meet our Team

INFORMATION TECHNOLOGY SERVICES

Anne Wood - Assistant VP and Chief Information Officer

Brenda Roll - Assistant to the VP/CIO and Technology Office Coordinator

ADMINISTRATIVE INFORMATION SERVICES (AIS)

Joel Pheasant - Assistant CIO and Director of the Technology Solutions Center

Lisa Finch - Programmer Analyst

Adam Steele - Systems/Web Programmer

CAMPUS NETWORK AND SECURITY (CNS)

Joe Tyler - Director of Campus Network and Security

Matthew Giffin - Systems Administrator

Dale Somers - IT Security Analyst

Chris Sherman - Network Administrator

THE TECHNOLOGY SOLUTIONS CENTER (TSC)

Zachary Fultz - Solutions Center Technical Leader

Gary Feagley - Information Technology Support Specialist

T.J. Anderson - Information Technology Support Specialist

William Moschella - Information Technology Support Specialist